

CANADIAN RELOCATION SYSTEMS CITY HALL PHONE NUMBERS OTTAWA, ONTARIO

ALL NUMBERS ARE AREA CODE (613) UNLESS OTHERWISE NOTED.

City of Ottawa Call Centre:

The Call Centre is open Monday through Friday, 7 a.m. to 7 p.m. Only emergency-related calls will be accepted outside of business hours.

General Inquiries: 580-2400

Toll Free: 1- 866-261-9799

TTY: 580-2401

CLIENT SERVICE CENTRES

The City of Ottawa provides residents with one convenient point of access to a wide range of municipal services.

HOURS OF OPERATION

The following Client Service Centres are open Monday to Friday, from 8:30 a.m. to 4:30 p.m.

CENTRAL City Hall Client Service Centre
110 Laurier Avenue West, Ottawa, ON K1P 1J1

EAST Orléans Client Service Centre
255 Centrum Blvd. suite 100, Orléans, ON K1E 3V8

WEST/SOUTH Ben Franklin Place Client Service Centre
101 CentrepoinTE Dr., Nepean, ON K2G 5K7

WEST Kanata Client Service Centre
580 Terry Fox Dr. Kanata, ON K2L 4C2

The Kinburn, Metcalfe, and North Gower Client Service Centres will operate one day per week, in accordance with the following schedule:

Tuesdays, 8:30 am to 4:30 p.m.
METCALFE 8243 Victoria St Metcalfe, ON KOA 2P0

Wednesdays, 8:30 a.m. to 4:30 p.m.
KINBURN 5670 Carp Rd Kinburn, ON KOA 2H0

Thursdays, 8:30 a.m. to 4:30 p.m.
NORTH GOWER 2155 Roger Stevens Dr. North Gower, ON KOA 2T0

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